

Cookie Policy

About this policy

This cookie policy explains what cookies are and how we use them. It also explains the information we collect using cookies and how that information is used.

This policy should be read together with our privacy notice, which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information. If you have any questions about this cookie policy please contact us via office@titsey.org.

What is a cookie?

A cookie is a small text file that is downloaded onto your device (e.g. computer, mobile phone or tablet) when you visit a website. Cookies contain information that is transferred to your computer's hard drive and are used to distinguish you from other website users.

Cookies are commonly used to improve the performance of websites, for optimising user experiences, and to provide website owners with information on how their website is used. For example, cookies may monitor how many times someone visits a website, which pages are read on that website, and where website users are located. Some of this data will be aggregated or statistical, which means you will not be identified individually.

For further information on cookies generally, including how to control and manage them, visit the [guidance on cookies](#) published by the UK Information Commissioner's Office, www.aboutcookies.org or www.allaboutcookies.org.

Types of cookies we use

We use strictly necessary cookies on our website. These cookies are necessary for the operation of our website. They include, for example, cookies that enable you to navigate our site, display the correct page for the device you are using, and to book tickets to visit Titsey Place and Gardens.

These cookies are usually only set in response to actions made by you which amount to a request for services, such as filling in forms. You can set your browser to block or alert you about these cookies, but this may mean that some parts of our website will not work.

The cookies we use are 'first party cookies', which are set and collected by us and are only used by our website when you visit it. We do not use any 'third party cookies'.

Consent to use cookies

The law requires us to ask for your consent to place all cookies or other similar technologies on your device, except where they are essential for us to provide you with a service that you have requested, i.e. strictly necessary cookies (e.g. to allow you to make a booking via our booking platform, or to allow the content network to identify trusted web traffic).

We only use strictly necessary cookies on our website, however we will update this cookie policy and ask for your consent if we use any other types of cookies in the future.

Managing cookie settings

Most browsers have built in privacy settings that provide differing levels of cookie acceptance, expiration time, and disposal after a user has visited a particular site. You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. Your browser's website should contain instructions on how you can do this.

Please note, if you block strictly necessary cookies then you may be unable to access certain areas of our website and certain pages will not function properly. We cannot accept liability for any

malfunctioning of your device or its installed web browser as a result of any attempt to turn off cookies.

Changes to this policy

We may update this policy from time to time. If we make significant changes, we will let you know, but please do check this policy regularly to ensure you have read the latest version.

This cookie policy was last updated on 5th May 2021.